



5300 Derry Street, Harrisburg, PA 17111 • 800-247-1812 • Fax 717-561-4494 • www.rwcwarranty.com

December, 2014

Guy Miller, Jr.
Homes by Keystone Inc.
13338 Midvale Road
Waynesboro, PA 17268

Dear Mr. Miller:

In recognition of quality building practices and exceptional customer satisfaction, Residential Warranty Company, LLC (RWC) is extremely pleased to present you with the Incentive Program Award of Distinction. This award is being given as a result of your exemplary building practices and the superior customer service you provide. Hopefully, you will proudly display this award as a symbol of your building excellence.

RWC members are part of an elite group. As you know, each member is screened annually for financial stability, ethical customer service and quality workmanship. Your company has continually exceeded those criteria since becoming a member. This distinction becomes even more evident when your company's claims experience is taken into consideration.

Please use this award to prominently display your achievement. Know also that RWC is extremely proud to be associated with a builder of your high caliber. Congratulations!

Sincerely,

RESIDENTIAL WARRANTY COMPANY, LLC

A handwritten signature in black ink that reads "Lynn Nelson-Probst". The signature is written in a cursive style.

Lynn Nelson-Probst
Vice President of Sales

LNP/jll



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P R E S S R E L E A S E

HOMES BY KEYSTONE INC.

RESIDENTIAL WARRANTY COMPANY, LLC'S

AWARD OF DISTINCTION

Residential Warranty Company, LLC (RWC) offers an exclusive Incentive program to qualifying Members as an excellent way to effectively reduce their overall warranty costs by maintaining a high level of quality construction and customer service. Homes by Keystone Inc., headquartered in Waynesboro, PA, was recently rewarded by RWC for completing 10 full years of membership in the exclusive program.

The RWC Incentive program rewards Members for their excellent claims experience by sending them distributions from an Incentive Account. To date, over \$19 million dollars has been paid out in Incentive distributions to members.

RWC is very proud to present Homes by Keystone Inc. with the prestigious Award of Distinction, a symbol of appreciation for a job well done! In addition to Homes by Keystone Inc.'s claims experience, the Award of Distinction also takes into consideration the number of homes warranted, longevity as a member and the member's strength and stability.

Homes by Keystone Inc. has been a major force in the housing industry. Since becoming an RWC member in 1991, Homes by Keystone Inc. has warranted over 2,100 homes and has now become part of a unique group to have the Award of Distinction bestowed upon them.

For over three decades, Residential Warranty Company, LLC (RWC) has provided third party insured warranties to thousands of homebuilders. Over three million homes have been warranted since RWC began in 1981. RWC's insurer, Western Pacific Mutual Insurance Company, A Risk Retention Group, has been rated "A- (Excellent) by A. M. Best for over 12 consecutive years.

Builders looking for options in coverage, for reliable warranty protection, and for assistance in dealing with complex customer service issues choose RWC and its Menu of Choices. For more information, please call 1-800-247-1812 ext. 2149 or visit the website at www.rwcwarranty.com.